

Integrated Management System

Quality Policy

Neales Waste Management is a part of the Cementir Holdings group of companies and provide integrated and sustainable environmental services and waste management solutions through a customer focused, innovative and dynamic approach, using the best technologies whilst protecting the environment, our employees and the reputation of our customers and other partners.

This Policy will be an integral part of our corporate business strategy and will also form the bases for setting objectives and targets in line with the requirements of ISO9001:2015.

The Quality Management System Policy of Neales Waste Management declares the Company's commitment to providing a quality waste management service by:

- Fulfilling customer and stakeholder requirements
- Provide a waste management service that ensures customer satisfaction is enhanced wherever possible.
- Understanding the Organisation and its context

It is our Policy to implement and maintain an effective Integrated Management System (I.M.S.) by promoting awareness and understanding of the system by the Company employees, and to ensure adequate resources and training is available to ensure continual improvement of our waste management service.

The importance of continual improvement in the origination will be reinforced by the setting and reviewing of goals and objectives based on:

Key performance indicators

Audits internal and external

Stakeholder, customer expectations and employee feedback

The I.M.S. is reviewed periodically by senior management and reviewed as and when necessary to meet changed requirements in the needs of the business, our customers or other stakeholders.

The ultimate responsibilities for Quality lies with Neales Waste Management's board of Directors and through to the International Board.

Signed 

Director / UK General Manager

Date 20th May 2019